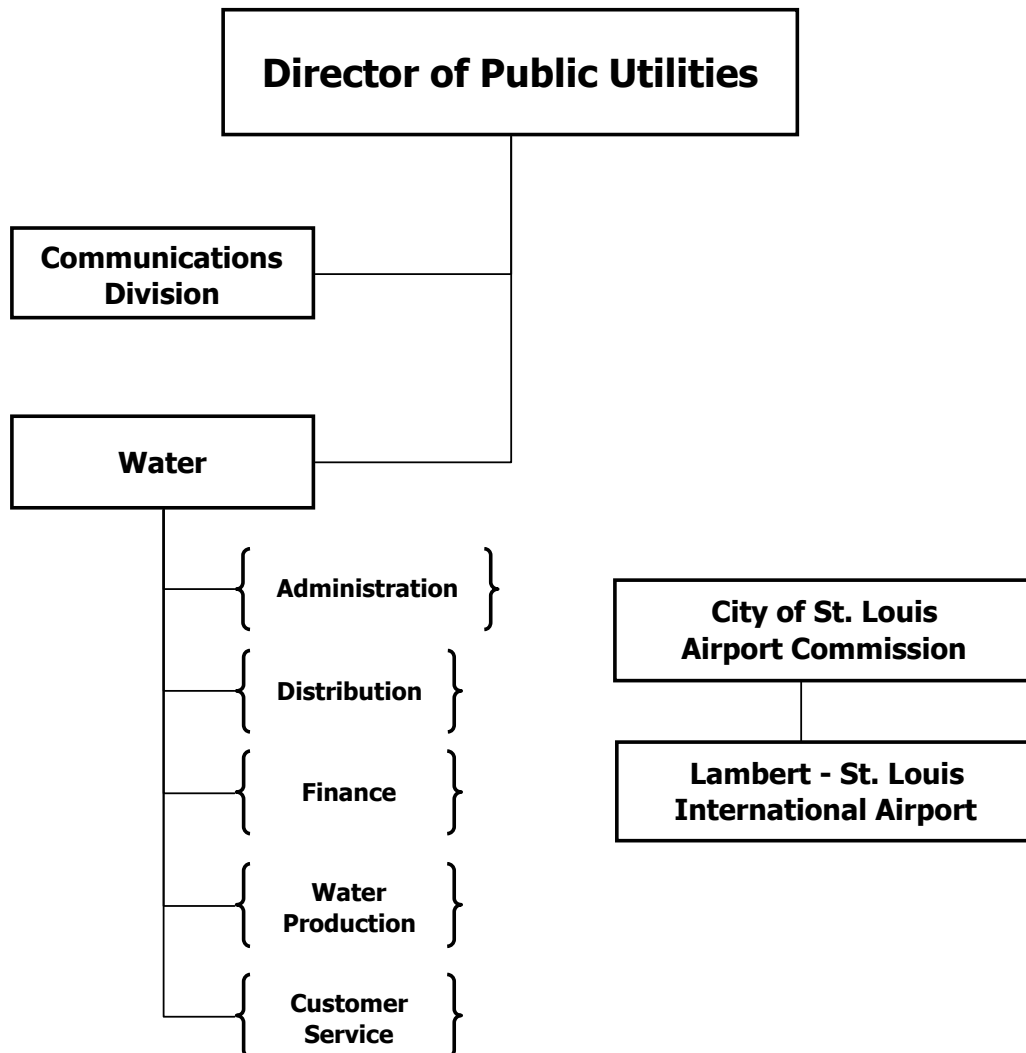




DEPARTMENTAL RESPONSIBILITIES

GOAL: EFFICIENT TRANSPORTATION AND UTILITIES

- Efficiently provide a plentiful supply of the highest quality drinking water to City residents, businesses, and other valued customers.
- Provide an airport known for superior safety, operational efficiency, and service to customers and one that meets both current and future air travel needs of the St. Louis region.
- Provide the highest quality programming possible, enforce ordinances pertaining to telecommunications, and monitor the performance of the cable franchise grantee.



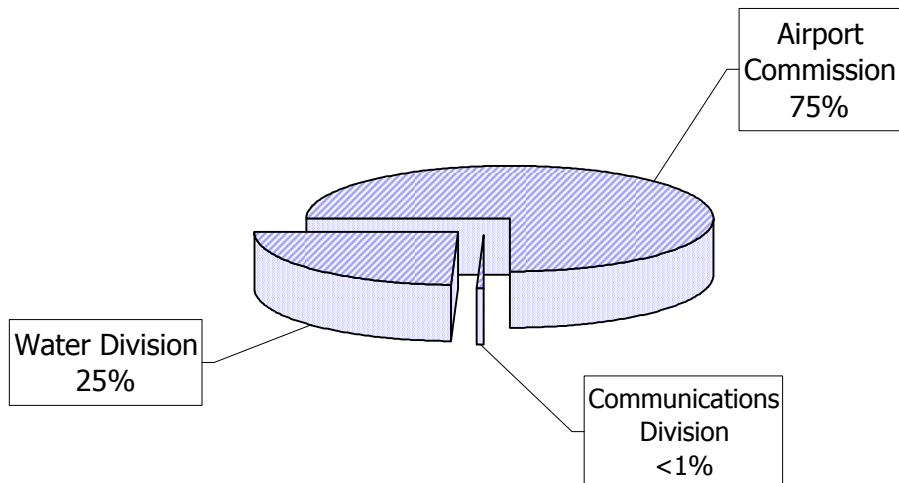
PUBLIC UTILITIES

BUDGET BY DIVISION	ACTUAL FY11	BUDGET FY12	BUDGET FY13
401 Communications Division	\$1,052,406	\$931,593	\$954,740
415 Water Division	47,652,337	52,580,833	55,582,739
420 Airport Commission	163,911,257	171,251,929	168,461,670
TOTAL DEPARTMENT ALL FUNDS	\$212,616,000	\$224,764,355	\$224,999,149

PERSONNEL BY DIVISION	ACTUAL FY11	BUDGET FY12	BUDGET FY13
401 Communications Division	12.0	11.0	11.0
415 Water Division	361.0	341.0	341.0
420 Airport Commission	582.0	558.0	540.0
TOTAL DEPARTMENT ALL FUNDS	955.0	910.0	892.0

PUBLIC UTILITIES

FY13 DEPARTMENT FUND BUDGET BY DIVISION



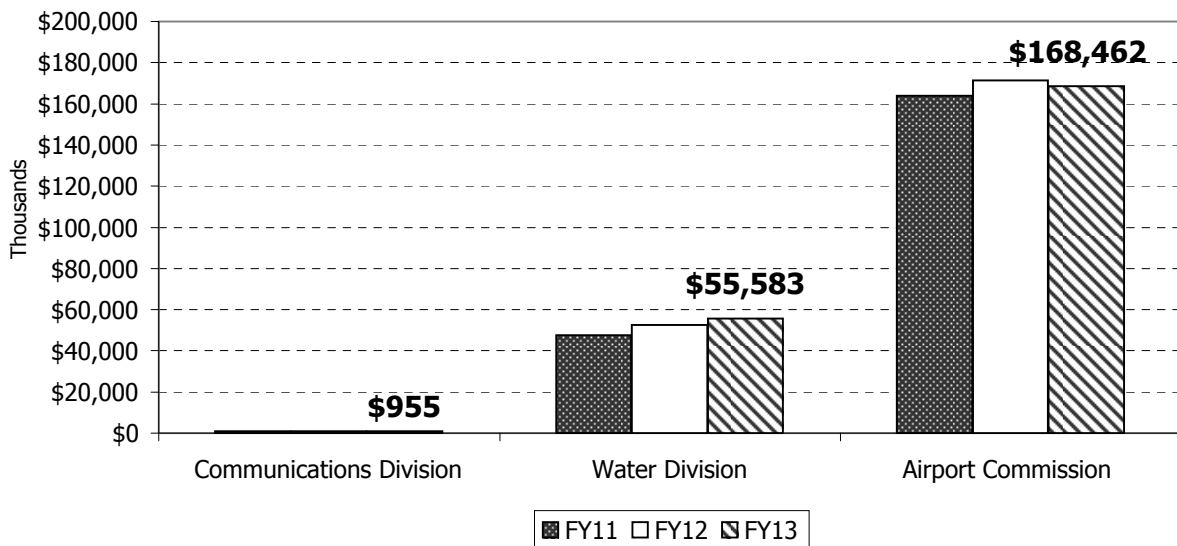
TOTAL PUBLIC UTILITIES BUDGET \$224.5M

DIVISION HIGHLIGHTS

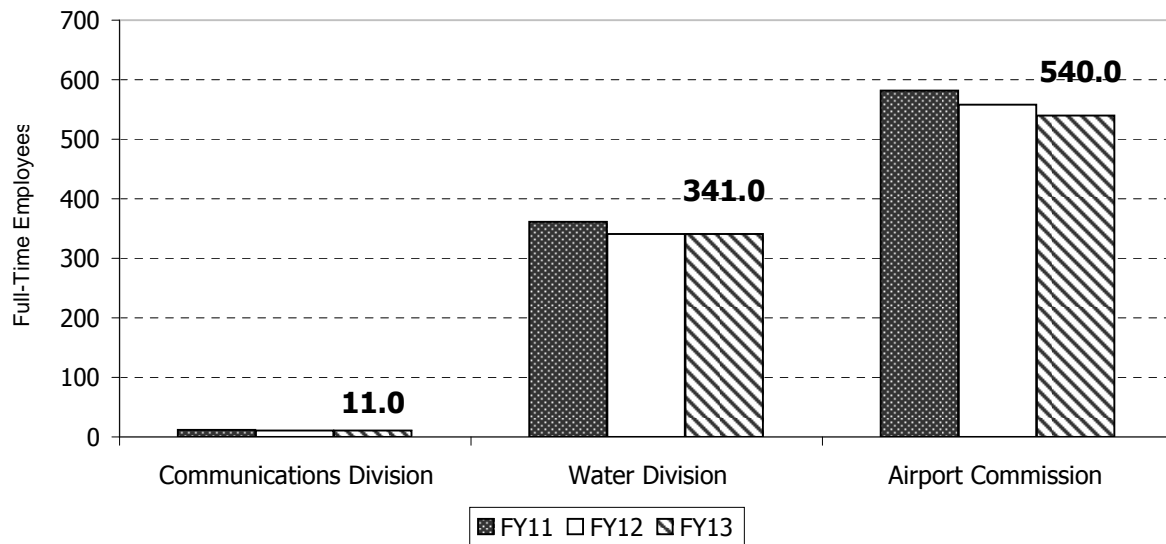
- In FY13, The Airport will enter its second year of the five year Use and Lease Agreement. Passengers can now enjoy the renovations included in the Airport Experience Program. Renovations include, new restrooms, flooring, lighting, and gate seating.
- In FY 13, the Airport plans to begin a major rehab of Runway 12R30L, finish the Airport Experience Program, and install a new security baggage system.
- Water Division worked with the streets department to ensure manhole covers remain exposed after paving and installed 1,000 feet of replacement mains. In FY13, Distribution will continue the conversion to radio head meters.

PUBLIC UTILITIES

FY11 - FY13 DEPARTMENT BUDGET HISTORY BY DIVISION



FY11 - FY13 PERSONNEL HISTORY BY DIVISION



Division: 401 Communications Division

Program: Ø

Department: Public Utilities

Division Budget **401**

MISSION & SERVICES

The Communications division enforces the cable franchise ordinances, and monitors the performance of the cable franchise grantee, resolving complaints received from subscribers. The division inspects cable installations and plant construction, enforces ordinances pertaining to telecommunications networks built by private businesses and institutions, maintains a television studio, and produces programming for government access channels.

PROGRAM NOTES

The Communications Division is on track to receive approximately \$1.4 million in telecommunication right of way fees in FY12.

PERFORMANCE MEASURES

	Actual FY11	Estimate FY12	Goal / Est. FY13
STLTV Total Productions	418	400	400
Telecommunications permits processed	129	150	150

EXPENDITURE CATEGORY	ACTUAL FY11	BUDGET FY12	BUDGET FY13
Personal Services	\$965,058	\$829,229	\$850,553
Materials and Supplies	20,662	36,316	34,200
Equipment, Lease, and Assets	20,269	7,500	7,500
Contractual and Other Services	46,417	58,548	62,487
Debt Service and Special Charges	0	0	0
<hr/>			
Cable Fund	\$1,052,406	\$931,593	\$954,740
General Fund	\$0	\$0	\$0
All Funds	\$1,052,406	\$931,593	\$954,740

FULL TIME POSITIONS

General Fund	0.0	0.0	0.0
Other Funds	12.0	11.0	11.0
<hr/>			
All Funds	12.0	11.0	11.0

Division: 415 Water
Program: Ø
Department: Public Utilities

Division Budget **415**

MISSION & SERVICES

The Water division's mission is to efficiently provide a plentiful supply of the highest quality water and outstanding service. The Water division operates as an enterprise fund, that is that funds for providing water and related functions are derived from revenues that are generated by the division through both flat-rate and metered sales of water.

EXPENDITURE CATEGORY	ACTUAL FY11	BUDGET FY12	BUDGET FY13
Personal Services	\$20,646,163	\$21,750,423	\$22,071,539
Materials and Supplies	8,871,171	10,430,500	11,037,000
Equipment, Lease, and Assets	801,042	996,400	2,286,000
Contractual and Other Services	12,937,237	14,983,750	16,120,200
Debt Service and Special Charges	4,396,724	4,419,760	4,068,000
Total	\$47,652,337	\$52,580,833	\$55,582,739
Grant and Other Funds	\$0	\$0	\$0
All Funds	\$47,652,337	\$52,580,833	\$55,582,739

FULL TIME POSITIONS

Total	361.0	341.0	341.0
-------	-------	-------	-------

Division: 415 Water
Program: 01 Administration
Department: Public Utilities

Program Budget **415-01**

MISSION & SERVICES

The Administration program provides overall direction and human resources support of the various operational sections of the Water division. The program is responsible for the Kingshighway facility, division wide telephone systems, and office management functions for office of the Water Commissioner and Director of Public Utilities.

PROGRAM NOTES

In FY12, Administration replaced security control panels, expanded wireless in K/O building, and replaced AS/400 terminals with PCs. In FY13, the administration plans to upgrade the security network at all sites, upgrade backbone hardware, and upgrade the intruder detection system on the business network.

PERFORMANCE MEASURES

	Actual FY11	Estimate FY12	Goal / Est. FY13
Avg. # of days taken to add new requested software	5	7	4
Avg. # of days to configure new PC's	28	28	14

EXPENDITURE CATEGORY	ACTUAL FY11	BUDGET FY12	BUDGET FY13
Personal Services	\$1,606,456	\$2,128,833	\$2,138,016
Materials and Supplies	39,034	34,500	51,000
Equipment, Lease, and Assets	7,005	18,500	16,000
Contractual and Other Services	1,038,217	1,416,000	1,414,500
Debt Service and Special Charges	0	0	0
Total	\$2,690,712	\$3,597,833	\$3,619,516
Grant and Other Funds	\$0	\$0	\$0
All Funds	\$2,690,712	\$3,597,833	\$3,619,516

FULL TIME POSITIONS

Total	13.0	19.0	19.0
-------	------	------	------

Division: 415 Water
Program: 02 Distribution
Department: Public Utilities

Program Budget **415-02**

MISSION & SERVICES

The Distribution program maintains and services valves, fire hydrants, and water mains. The program includes leak inspection, engineering, metering and tap services.

PROGRAM NOTES

In FY12, Distribution worked with the Streets Department to ensure manhole covers remain exposed after street paving and installed 1,000 feet of replacement mains. In FY 13, Distribution will continue the conversion to radio head meters and work to expose manhole covers.

<u>PERFORMANCE MEASURES</u>	Actual FY11	Estimate FY12	Goal / Est. FY13
Work Hours per hydrant maint.	4.0	4.0	3.7
Work Hours per stop box repaired / replaced	3.1	3.0	2.8
Total # of meters with radio heads	8,400	11,000	12,000

EXPENDITURE CATEGORY	ACTUAL FY11	BUDGET FY12	BUDGET FY13
Personal Services	\$7,190,546	\$7,271,488	\$7,451,623
Materials and Supplies	2,756,707	2,950,500	3,050,500
Equipment, Lease, and Assets	370,538	650,700	1,187,900
Contractual and Other Services	668,836	782,000	1,026,000
Debt Service and Special Charges	0	0	0
Total	\$10,986,627	\$11,654,688	\$12,716,023

FULL TIME POSITIONS

Total	140.0	131.0	131.0
-------	-------	-------	-------

Division: 415 Water
Program: 03 Finance
Department: Public Utilities

Program Budget **415-03**

MISSION & SERVICES

The Finance program mission is to provide financial coordination and review to other Water Division programs. All invoices are paid through the Finance program and all billing, other than water consumption, is invoiced through the program.

PROGRAM NOTES

In FY12, the Finance Program of the Water Division billed over \$3M in misc. charges and processed over 8,000 invoices in a timely and accurate manner. The Finance division, along with the Office of the Comptroller was able to refinance water revenue bonds to gain interest rate savings. In FY13, the Program will perform rate sufficiency analysis as mandated by bond covenants and continue to improve financial reporting by automating voucher processing.

PERFORMANCE MEASURES

	Actual FY11	Estimate FY12	Goal / Est. FY123
Cost per Invoice processed	\$ 18.05	\$ 17.75	\$ 17.50
Cost per Misc. Invoice Billed	\$ 12.50	\$ 12.40	\$ 12.25
Invoices Paid	8,800	8,800	8,800

EXPENDITURE CATEGORY	ACTUAL FY11	BUDGET FY12	BUDGET FY13
Personal Services	\$660,205	\$702,867	\$669,206
Materials and Supplies	20,712	26,000	12,000
Equipment, Lease, and Assets	6,071	41,500	7,000
Contractual and Other Services	5,731,816	6,641,450	6,886,200
Debt Service and Special Charges	4,396,724	4,419,760	4,068,000
Total	\$10,815,528	\$11,831,577	\$11,642,406

FULL TIME POSITIONS

Total	11.0	10.0	10.0
-------	------	------	------

Division: 415 Water
Program: 04 Water Production
Department: Public Utilities

Program Budget **415-04**

MISSION & SERVICES

The Water Production program operates two water treatment plants. At the Chain of Rocks (C/R) and Howard Bend (H/B) plants, large pumps deliver river water for treatment. The program maintains full compliance with federal, state, and local regulations concerning water quality, environmental impacts, and public health.

PROGRAM NOTES

In FY13, the Division plans to continue the production of high quality water that meets or exceeds the needs of its customers. They plan to continue regulatory compliance efforts with governmental agencies and address requirements of proposed regulatory security issues.

EXPENDITURE CATEGORY	ACTUAL FY11	BUDGET FY12	BUDGET FY13
Personal Services	\$9,983,850	\$10,285,365	\$10,447,555
Materials and Supplies	6,039,582	7,401,000	7,906,000
Equipment, Lease, and Assets	386,371	283,700	1,032,100
Contractual and Other Services	4,732,018	5,236,000	5,889,500
Debt Service and Special Charges	0	0	0
Total	\$21,141,821	\$23,206,065	\$25,275,155

FULL TIME POSITIONS

Total	170.0	154.0	154.0
-------	-------	-------	-------

Division: 415 Water
Program: 05 Customer Service
Department: Public Utilities

Program Budget **415-05**

MISSION & SERVICES

Customer Service's mission is to provide professional and friendly services while meeting fiscal and legal requirement of the Water division. The program is responsible for billing and collecting payments for water service from flat rate and metered customers. The program handles the investigation of damage claims against the Water division, including main breaks and vehicle and injury claims.

PROGRAM NOTES

In FY12, the Customer Service Program accurately billed over \$50M in water usage, answered over 80,000 telephone calls for information and discontinued service to over 10,000 delinquent accounts. In FY13, Customer Service will develop a GPS based meter routing schedule to have greater monitoring ability and increased efficiency and decrease lost call volume to below 7%.

PERFORMANCE MEASURES

	Actual FY11	Estimate FY12	Goal / Est. FY13
Lost Call Volume	8.4%	8.0%	<u>7.0%</u>
Sites Visited for Delinquency	23,000	23,500	23,500
Avg. Quarterly meter reads from radio transmitter per worker	9,000	10,500	12,000

EXPENDITURE CATEGORY	ACTUAL FY11	BUDGET FY12	BUDGET FY13
Personal Services	\$1,205,106	\$1,361,870	\$1,365,139
Materials and Supplies	15,136	18,500	17,500
Equipment, Lease, and Assets	31,057	2,000	43,000
Contractual and Other Services	766,350	908,300	904,000
Debt Service and Special Charges	0	0	0
Total	\$2,017,649	\$2,290,670	\$2,329,639

FULL TIME POSITIONS

Total	27.0	27.0	27.0
-------	------	------	------

Division: 420 Airport Commission

Program: Ø

Department: Public Utilities

Division Budget 420

MISSION & SERVICES

Lambert-St. Louis International Airport recognizes its role in maintaining the City of Saint Louis' status as a world-class city and is committed to providing an Airport known for its superior safety, operational efficiency and service to its customers. The Airport's vision includes providing a passenger friendly facility capable of meeting the current and future air travel needs of the St. Louis region.

PROGRAM NOTES

In FY12, the Airport and the airlines providing service to Lambert-St. Louis International Airport will begin the first of a new five-year Use and Lease Agreement, providing continued financial stability. Major renovations to concourses and the ticketing hall in Terminal 1 will provide passengers with new restrooms, flooring, lighting and gate holdroom seating as the Airport continues its "Airport Experience Program". Major capital programs in FY13 include a major rehab of Runway 12R30L, finishing the Airport Experience Program, and installing a new security baggage system.

<u>PERFORMANCE MEASURES</u>	Actual FY11	Estimate FY12	Goal / Est. FY13
O&D Enplanements	5,341,132	5,354,448	5,447,020
Connecting Enplanements	870,163	811,749	825,783
Total Enplanements	6,211,295	6,166,197	6,272,803

EXPENDITURE CATEGORY	ACTUAL FY11	BUDGET FY12	BUDGET FY13
Personal Services	\$40,166,417	\$41,532,687	\$41,073,769
Materials and Supplies	6,091,085	5,383,125	5,442,352
Equipment, Lease, and Assets	2,908,839	3,414,812	1,239,874
Contractual and Other Services	37,118,700	42,063,858	41,175,566
Debt Service and Special Charges	77,626,216	78,857,447	79,530,109

Total	\$163,911,257	\$171,251,929	\$168,461,670
--------------	----------------------	----------------------	----------------------

FULL TIME POSITIONS

Total	582.0	558.0	540.0
-------	-------	-------	-------